

# **Employer Guide to Record Keeping**

## Is your business complying with record keeping requirements?

Prepare for enforcement actions by retaining these ordinance-required documents.

The City of Seattle Office of Labor Standards (OLS) implements Seattle's labor standards (Minimum Wage, Wage Theft, Secure Scheduling, Paid Sick and Safe Time, Fair Chance Employment, and Hotel Employees Health and Safety Initiative) through enforcement and outreach to workers and employers. Our mission is to advance labor standards through thoughtful community and business engagement, strategic enforcement, and innovative policy development, with a commitment to race and social justice. OLS is committed to creating a culture where all labor laws are followed in Seattle, which includes working directly with employers. OLS works with business associations and community organizations to inform employers about labor standards requirements through our Business Outreach and Education Fund. In addition, OLS Business Liaisons provide free compliance assistance to employers, trainings to larger groups, and interpretation services. Business Liaisons do not share employer information with OLS enforcement staff.

If you have additional questions not answered by this document, you can find additional resources by:

- Visiting our website at www.seattle.gov/laborstandards;
- Calling the Business Liaisons at 206-256-5297;
- Emailing the Business Liaisons at business.laborstandards@seattle.gov

During an <u>investigation</u>, OLS may request the following documents and policies. Unless otherwise noted, all documents must be maintained for a period of three years. OLS may request additional documents depending on the facts of a specific case.

#### **General Documents:**

- 1. Notices of labor standards rights given to employees (workplace poster, employee handbook or workplace policies);
- 2. Collective bargaining agreement and employee manual in effect at the time of the allegation;
- 3. A list of employees who currently work and have worked for you in the past three years in the Seattle location of your business. The list must include the position, phone number, and address of these employees.
- 4. Records of any employee discipline, warnings, performance improvement plans, demotions, reassignments, and pay rate or salary changes.

#### Minimum Wage Ordinance and Wage Theft Ordinance:

- 1. Statement of the number of employees employed per year worldwide for each of the three previous years.
- 2. List of current and former employees who work or have worked in Seattle, and for each employee, copies of:
  - Written "Notice of Employment Information" (required by Wage Theft Ordinance) provided at time of hire and before any change in employment information;
  - Original time cards which show the hours worked each day;
  - Payroll records for each employee, 1 to include:
    - Employee's full name, or the employee's identifying symbol or number if this is used in place of name on any time, work, or payroll records;<sup>2</sup>
    - Home address;
    - Employee's occupation;
    - o Date of birth if employee is under eighteen years old;
    - Time of day and day of week on which the employee's workweek begins.<sup>3</sup>
    - Dates of employment;
    - Rate or rates of pay;
    - Hours worked each workday (any consecutive 24 hours) and total hours worked each workweek;
    - Total daily or weekly straight-time earnings or wages;
    - o Total overtime compensation for the workweek;
    - Total additions to or deductions from wages paid each pay period;
    - Total wages, including bonuses, commissions, and piece-rate, paid each pay period; and
    - Date of payment and the pay period covered by payment;
    - Records of tips, service charges, payments toward medical benefits, and the actuarial value of medical benefits provided to employees.

### Paid Sick and Safe Time (PSST)

- 1. Statement of the total number of hours worked by employee worldwide for each of the previous three calendar years
- 2. Written PSST policies and other paid leave policies effective at any time during the previous three years;
- 3. Records of employees' accrual, use, and carry over of PSST;
- 4. Notices given to employees of their PSST balance each time wages are paid; and
- 5. Documentation collected from employees to support their use of PSST.

#### Fair Chance Employment Ordinance

- 1. All materials received, used, considered, and sent in employment decisions;
- 2. All hiring policies effective at any time during the previous three years;
- 3. Any policies and procedures for conducting, or using criminal background checks; and
- 4. All job postings and job applications used at any time during the previous three years.

#### Secure Scheduling Ordinance

- 1. Written "Good Faith Estimates" of employee work schedules;
- Documentation of the business reason for denying an employee's schedule change request;
- 3. Work schedules;
- 4. Payroll records showing additional compensation paid to employees as required by the Secure Scheduling ordinance;
- 5. Documentation of employee-requested changes to the employee's work schedule;
- 6. Mass communications regarding the availability of additional hours of work;
- 7. Documentation of any discipline that resulted in a reduction of employee hours;
- 8. Notices of additional hours of work made pursuant to the Access to Hours provisions of <u>SMC 14.22.055</u>;
- 9. Documentation of employees who did not want to receive written notice of additional hours of work (i.e. access to hours list);
- 10. Any written record of employees who declined additional hours of work.

#### Hotel Employees Health and Safety Initiative

- 1. For all hotels: Records regarding any accusations by a hotel employee that a hotel guest has committed an act of violence (\*five years)
- 2. For all employees (current or former, and by name) at all covered hotels (60+ guest rooms): each employee's regular rate of pay for each workweek of employment

- 3. For employees (current or former, and by name) who perform housekeeping services at large hotels (100+ guest rooms): daily totals for square footage of guest rooms that the employee cleaned, the number of strenuous room cleanings performed, the number of hours worked, and the employee's gross pay for that date
- 4. For full-time, low-wage employees (current or former, and by name) at large hotels (100+ guest rooms): the amount of additional wages/salary paid to the employee each month as required by SMC 14.25.120(A)
- 5. For hotels that undergo a change in ownership (after November 30, 2016):
  - A copy of the preferential hiring list of retention hotel employees required by <u>SMC 14.25.140(A)</u>
  - Verification of written offers of employment made to hotel employees on the preferential hiring list; including, the name, address, date of hire, and employment occupation classification of each retention hotel employee
  - Copies of the ninety-day performance evaluations required by <u>SMC</u> 14.25.140(G)
- 6. Employers are encouraged, but not required to keep the following records ("best practices recordkeeping")
  - Documentation that an employee has consented to clean more than the square footage maximums outlined by the ordinance, if kept
  - Documentation about calculations for additional compensation (housekeeping and medical coverage)
  - Documentation related to an employee's household size, composition, if produced
  - Copies of written notice of employee's rights that is required by <u>SMC</u> 14.25.150(B)(1)
  - Copies of public posting(s) about ownership changes as required by SMC 14.25.140(H)

<sup>&</sup>lt;sup>1</sup> Employers are required to maintain these records under Washington state law. <u>WAC</u> <u>296-128-010</u>.

<sup>2</sup> This shall be the same name as that used for Social Security record or federal tax return filing purposes.

<sup>3</sup> If the employee is part of a workforce or employed in or by an establishment all of whose workers have a workweek beginning at the same time on the same day, a single notation of the time of the day and beginning day of the workweek for the whole workforce or establishment is sufficient. If, however, any employee or group of employees has a workweek beginning and ending at a different time, a separate notation shall then be kept for that employee or group of employees.